



### **VILLA AYE- FAQ's**

#### **How far is the villa from Patong?**

The villa is 10 - 12 minutes drive to Patong beach.

#### **How far is the villa from Kamala beach?**

The villa is around 10 minutes drive to Kamala beach.

#### **Is there a private villa chef?**

Yes, there is an excellent private chef who will prepare meals for all in house guests.

#### **Can I ask for specific food items to be purchased for myself and my guests before we check in?**

Food can be pre-ordered once the booking has been handed over to the villa concierge. Food is charged at cost + 20%.

#### **Does the villa have cots and high chairs?**

Yes. Two high chairs and cots are provided on a complimentary basis. If you require more than two, they can be rented via the villa concierge.

#### **How do I book attractions/excursions for my guests and I?**

Attractions, excursion and day trips can be booked and paid for via the villa concierge

**What is the minimum night's stay?**

During the Christmas period there is a minimum 7 nights stay (18th Dec – 27th Dec). During New Year period there is a minimum 7 nights stay (27th Dec – 9th Jan). Chinese New Year and Easter period there is a minimum 5 nights stay at full bedroom rate. There is a 3 nights minimum stay requirement throughout the rest of the year.

**Is a security deposit required?**

Yes, a refundable security deposit is required for all bookings. For standard bookings the refundable security deposit is \$2500USD and for weddings the refundable security deposit is \$6000USD. This can be paid via credit card or cash in any major currency upon arrival and refunded on departure providing no damage was incurred.

**What are Check In/Check Out times?**

Check in time is 3:00pm and check out time is 12:00pm. Early arrival or late departure will depend upon availability of the villa. The early check in fee/late check out fee is US\$500.00 from 10am onwards. After 6:00 pm, the full daily rate is applicable.

**Payment schedule-**

A non-refundable 50% deposit is due within 48 hours of booking the villa. For Peak Season bookings, full payment is due 90 days prior to Lessee's arrival date. For bookings during the rest of the year, full payment is due 60 days prior to Lessee's arrival date. All payments to be made strictly in USD \$.



## **WEDDINGS AT VILLA AYE – FAQ's**

### **Do I require a wedding planner?**

A wedding planner is required to plan and oversee your special day, we can recommend a planner if required.

### **What is the backup in case it rains for both ceremony and reception?**

If the weather is poor, the outside concrete area which is covered can be used for dancing and reception tables, but NOT the inside bar area where the pool table is. In addition, a marquee may be set up upon agreement of the villa concierge. Your wedding planner will help organize this on your behalf.

### **When is the rainy (summer) season in Phuket?**

Usually May - October.

During the summer season, the villa is usually as busy as in the high season. It does not rain every day. We find some guests prefer the summer season as it can be equally as nice as the high season. The dry season tends to be November – April.

### **Do I pay for a second event?**

We understand that many overseas guests fly in for your special day, so you may wish to hold a follow-on event. If you wish to hold a second, smaller event please do let us know and we will advise of the second event fee, which will be discounted. All villa events must be coordinated by an approved Event Coordinator with outside catering.

**Does the venue supply in-house catering and service staff for weddings?**

All staff for the event need to be brought in by the event organiser. This includes caterers, bartenders and waiting staff as the villa does not cater for in-house for events. Outside catering and chefs are NOT permitted to use the kitchen facilities; all outside catering should be set up outside the back entrance. Only in-house guests will be catered for day to day, not for events.

**Does the venue supply tables and chairs for the ceremony and reception?**

The Villa does not supply the furniture for the event. This will be organised by the Wedding Planner or Event Organiser.

**What kinds of confetti are permitted at the venue?**

Most types of confetti are permitted. However, due to environmental considerations, we recommend natural materials. This may be discussed in detail with the villa concierge.

**Can I have fireworks at my wedding?**

NO fireworks should be set off unless it's off the property, and authorised in writing, in advance by the villa concierge. Please see special notes below.

No komloys.

No fire fountains (They may be allowed upon agreement of the villa concierge and wedding planner. It will be dependent on the type of fire fountain required).

No sparklers

**Special Notes:**

A local company can provide fireworks and shoot them from a barge on the ocean. This has been visually more impressive and far better from a safety perspective.

Different fireworks packages can be purchased from 120,000 Baht to 150,000 Baht, including the permit, barge, operator and fireworks as per guest' preferences. Please speak directly with the villa concierge who can make these arrangements.