

VILLA AYE- FAQ's

Do I require a wedding planner?

A wedding planner is required to plan and oversee your special day, we can recommend a planner if required.

How far is the villa from Patong?

The villa is 10 - 12 minutes drive to Patong beach

How far is the villa from Kamala beach?

The villa is around 7-8 minutes drive to Kamala beach

Is there a private villa chef?

Yes, there is an excellent private chef who will prepare meals for all in house guests

Can I ask for specific food items to be purchased for myself and my guests before we check in?

Food can be pre-ordered once the booking has been handed over to the villa concierge. Food is charged at cost + 20%

Does the villa have cots and high chairs?

Yes. Two high chairs and cots are provided on a complimentary basis. If you require more than two, they can be rented via the villa concierge.

How do I book attractions/excursions for my guests and I?

Attractions, excursion and day trips can be booked and paid for via the villa concierge

What is the minimum night's stay?

During the Christmas period there is a minimum 7 nights stay (18th Dec – 27th Dec)
During New Year period there is a minimum 10 nights stay (27th Dec – 10th Jan)
Chinese New Year and Easter period there is a minimum 5 nights stay at full bedroom rate. There is a 3 night minimum stay requirement throughout the rest of the year.

Is a security deposit required?

Yes, a refundable security deposit is required for all bookings. For standard bookings the refundable security deposit is \$2500USD and for weddings the refundable security deposit is \$6000USD. Which can be paid via credit card or cash in any major currency upon arrival and refunded on departure providing no damage.

What are Check In/Check Out times?

Check in time is 3:00pm and check out time is 12:00pm. Early arrival or late departure will depend upon availability of the villa. The early check in fee/late check out fee is US\$500.00 from 10am onwards. Or Late check out is 6pm.

Payment schedule-

A non-refundable 50% deposit is due within 48 hours of booking the villa. For Peak Season bookings, full payment is due 90 days prior to Lessee's arrival date. For bookings during the rest of the year, full payment is due 60 days prior to Lessee's arrival date.

Terms and conditions the Villa

<http://villaaye.com/terms-conditions/>

Wedding terms and conditions –

<https://drive.google.com/open?id=0BzgcSfs2yRe8VEU0cjFfV0QyS00>